Old plan 11th June

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I’m afraid/ I’m (very) sorry/ unfortunately

1. Can I speak to the manager/ Mr. Brown in room 213/?

I’m sorry sir, but he left at 9 am.

1. Did you receive any call from my daughter from Chile?

Yes, she called three times (once/twice/ eleven times) yesterday.

1. When did the group of tourists leave/check out?

Can you contact me with the family in room 204?

Unfortunately, they checked out this morning.

1. Can you send someone up to fetch my dirty clothes?

I’m sorry but the laundry service closed at 9 pm.

1. Did you see the manager?

He was here a few moments ago.

SIMPLE PAST used to retell actions that started and finished

in the past

|  |  |  |
| --- | --- | --- |
| affirmative | Negative | interrogative |
| I studied in UNQ | I didn’t study in UBA | Where did you study? |
| I went to the cinema | I didn’t go to the club | Did you go anywhere? |
| I/he/she/it was  You/ we/ they were | Wasn’t  Weren’t | Was your friend with you….?  Were they happy? |

Menus are divided in two types:

A la carte menu where you have a list of dishes and each dish has its

Own price.

Table d’hote menus include starter, main dish and a dessert for one price.

They sometimes include a soft drink.

A three course menu = un menu de tres platos

Dish of the day

Starter /dessert / main dish plate = vajilla

Assorted ice cream/ flavor

I see there is cod and salmon

Both are very good, fresh of the day of course

Well I think I’ll go for the salmon

Can you bring up a couple of meals as soon as possible?

Is everything on the menu available?

I’m very sorry madam,

There’s been a mistake I’ll change this immediately

I’m extremely sorry sir, I’ll correct this at once.

Is that the cesar salad?

Would you like anything else, sir?

And what is your room number, sir?

It will be ready in 15 minutes.