Class 27th october

89, 13, 14, 15, 16, 70, 43, 44

The receptionist greets and offers the guest help and asks the guest’s name.

Checks - registration/check-in form/card

Completes or fills in/out/up

Key card/ bell boy – porter –

Between A and B/ among my students there is a foreign one.

In the basement

Across Line 1 luggage, line 2 arrive, line 10 porter, 12 registration

Down. Column 1: room number, fill in, 6 key card, 9 passport, 12 reservation, home address,

4 our 8 your 9 your room 10 our

They are in room

New year’s eve/ Christmas eve/

First, twelfth, eighth, Friday, Sunday, sixteenth, thirtieth,

August, of

Registration

Sing sing / sign sain

Right derecha/ left izquierda

Tip

Shall I bring all these bags?

Would you like this big orange bag, too?

I hope you enjoy your stay.

Pages 13, 14, 15, 16, 70, 43, 44

1 porter, 2 luggage baggage suitcase bag, 3 registration form or card, 5 key card, 4 room number, computer keyboard, cash register, 7 guest, 8 receptionist, 9 guests, 10 booking register, 11 table, 12 maitre

Would you like + noun phrase ex. a double room, + to verb ex. to reserve a table for this evening.

Come this way, I’ll show you to your….table / room

Would you like to put your car in the car park?

Would you prefer to have breakfast in your room?

Expiry date 27th

33, 34, 35, 36

Could you spell that for me please?

I would like to change the dates if possible from the …to the…of ……

Hold the line a moment please mr…..and I’ll just check

From…the ….to the….did you say?

So, that’s fixed up then.

We look forward to welcoming you on the….

What’s the date today? Today is 30th October/ the last day of the month

Regarding / as regards/ with reference to your change of reservation, we are pleased to confirm

Thank you in advance

Pages for the test.: 1-16, 29-48, 51-52, 63-64, 69-89

Surname, last name or family name

Full Name. first second middle name/s = forenames